



# Petly™ Plans

## Payment processing

The ability to effortlessly process recurring monthly payments for your clients' preventive care plan is essential to a successful program. With Petly™ Plans, you won't have to think about when payments need to be processed or the time it takes to manually enter payments into a point-of-sale terminal—we've built a fully integrated payment solution application that will save you time and energy. **There are three services required to process client payments through Petly Plans:**

	Fees	Questions?
<p><b>Authorize.Net®</b> (subsidiary of Visa®)</p> <p>With this payment gateway, you'll be able to process client credit card and bank account (i.e., ACH withdrawal) payments through an online payment portal that stores your client's payment information in a private, secure, and PCI-compliant customer information management (CIM) system.</p>	<p>Monthly gateway fee* \$12.00</p> <p>Per-transaction fee* \$0.10</p> <p>Batch fee* \$0.10</p> <p>Note: Additional fees may apply.</p>	<p>Call your dedicated Authorize.Net customer support team at 1-877-320-8731.</p>
<p><b>eCheck.Net®</b> (subsidiary of Authorize.Net)</p> <p>With this merchant service, you'll be able to process payments electronically from your clients' bank account (i.e., ACH withdrawal)—the Petly Plans recommended method.</p> <p>Your practice's eCheck.Net account will be added to your Authorize.Net payment gateway.†</p>	<p>Minimum monthly fee‡ \$10.00</p> <p>Per-transaction fee§ 0.75%</p> <p>Returned item fee \$3.00</p> <p>Charge-back fee \$25.00</p> <p>Note: Additional fees may apply.</p>	<p>Call your dedicated Authorize.Net customer support team at 1-877-320-8731.</p>
<p><b>Platinum Payments</b></p> <p>With this merchant service, you'll be able to process debit and credit card payments.</p> <p>Your practice's Platinum Payments account will be added to your Authorize.Net payment gateway.†</p>	<p>Rates are negotiable and competitive based on account configuration.</p>	<p>Contact Platinum Payments at 1-888-752-8644 ext. 111 to discuss your practice's fees and rates.</p>

### Strengthen the bonds.™

\*Pricing as of April 2015 and subject to change based on your agreement with the providers and may vary based on tiered pricing structure.  
 †Bank payment processing with eCheck.Net is not currently available in Canada.  
 ‡Minimum monthly fee only takes effect if the per-transaction fee does not exceed \$10.00.  
 §Of transaction amount.  
 †American Express® credit card processing requires a separate merchant ID. If an American Express merchant ID is already created, it can be added to the Platinum Payments system.  
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